

**Customer Registration and Debit Authorisation Form for Services**

**Section A**

Account Number <i>(For Office Use)</i>												
Unit Number and Complex Name												
Meter Number												
Account Activation Date	C	C	Y	Y	M	M	D	D				

**Section B**

**Contact Details of Person Responsible for this Account**

Contact Person												
Home Phone												
Cell Phone												
E-Mail												

**Section C**

**Address**

Postal Address												
Postal Code												
Physical Address												

**Section D**

**Bank Details where Money is to be Debited From (For Cell Phone and Internet purchasing ONLY)**

SA ID Number / Company Reg No:																Please attached Certified Copy of ID / CK Doc
Account Type (Cheque; Savings; etc)																
Debit Amount:	As per SMS received															
Commencement Date:															When D/O will begin.	
Abbreviated name as registered with the bank :	NETVENDOR														Reference that will show on your bank statement.	
Bank:																
Branch Town:																
Branch No:																
Account Holders Name:															If a company account please provide CK doc's & letter from Financial Manager.	
Account Name:																
Account No:															Proof of Bank Account (Top of Bank Statement)	
Type of A/C:															(savings,current, transmission)	



- Please complete Section A,B,C and E if **no** debit order required
- Please complete Section A,B,C,D and E if debit order is required

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Agreement"). I / We hereby authorise you to issue and deliver payment instructions to the bank for collection against my / our abovementioned account at my / our above mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows

i. As per token requested. In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account;

I / We understand that the withdrawals hereby authorised will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**MANDATE**

I / We acknowledge that all payment instructions issued by you shall be treated by my/our above mentioned bank as if the instructions had been issued by me/us personally.

**CANCELLATION**

I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**ASSIGNMENT**

I / We acknowledge that this Authority may be ceded to or assigned to a third party if the agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at ..... on this ..... day of ..... 20.....

.....  
Name (Please Print)

.....  
Signature

SIGNATURE AS USED FOR SIGNING CHEQUES OR CREDIT CARD VOUCHERS

**Section E**

**Terms and Conditions**

- 1. FULL DISCLOSURE:** I/We guarantee that all information given to netVendor CC in respect of any transaction will be true and accurate and can be relied on for contracting. I/We will disclose all necessary material information before netVendor will be bound by any transaction. Where such information is not disclosed or is incorrect, affected transactions may be cancelled or voided and damages recovered from you or benefits or payments lost. You confirm that to the best of your knowledge, any amount paid or payable by you or on your behalf to netVendor does not come, directly or indirectly, from criminal activity.
- 2. ELECTRONIC COMMUNICATION & RECORDS:** I/We agree that netVendor will deal with your transactions electronically and that netVendor's computer records can be presented as prima facie proof (i.e. conclusive proof unless you are able to show differently) of their contents. You further agree that electronic communication to you or from you is the same as communication in writing for all legal purposes.
- 3. ACCOUNT HOLDER AUTHORITY:** You confirm that, for any transactions involving deductions from or payments to bank accounts; you are either the owner of the relevant bank account/s, or have the capacity and authority to give binding instructions regarding such account/s. Where you give such instructions and bank details electronically, your signature on this document will be used to complete that electronic instruction, as if it were your signature on a paper instruction to the same effect. You are now, in writing, confirming current and future electronic instructions to netVendor to collect amounts from or to pay amounts to bank account/s specified by you for that purpose.
- 4. ACTIVATION:** I acknowledge that I must place a deposit for the amount of R\_\_\_\_\_ for services, if required by the Body Corporate/Owner/Property Manager. netVendor cc will hold it in a non-interest bearing account before my netVendor account will be activated. The account will hold the deposit as surety. Account details and PIN will be SMS'd to you once your application form has been captured. (Minimum of R150)
- 5. SERVICE AND PENALTY FEES:** I acknowledge that there is a monthly service fee of R\_\_\_\_\_ (Excluding VAT) which will be deducted on a daily basis (Formula: Monthly Fee x 12 / 365.25 x No. of days between purchases. First purchase is full amount) or \_\_\_\_\_% per transaction, for this service. R/D payments will be subject to an administration fee of R43-86 (Excluding VAT) which will be amended from time to time according to the banking levies.
- 6.** I have read and understood the Terms and Conditions as stored on our website which can be downloaded from [www.netvendor.co.za](http://www.netvendor.co.za).

Signed at ..... on this ..... day of ..... 20.....

.....  
Name (Please Print)

.....  
Signature

Initial: \_\_\_\_\_